

PARK REGULATIONS

The Park Regulations form an integral part of the General Terms and Conditions that apply to the agreement between the Holiday Lessee and Company. Correct observance of the Park Regulations guarantees the safety of our guests. Thank you in advance for your cooperation and understanding.

All terms used in the Park Regulations correspond to the definitions provided in the General Terms and Conditions.

Arrival and departure

The arrival information indicates the time from which the Holiday Accommodation is available. Holiday Accommodations must be vacated by 10:00 am on the day of departure. Rubbish may not be left in, around or on the Holiday Accommodation. Rubbish must be disposed of (sorted) in the designated containers. Rubbish may not be placed near or next to garbage containers, and must be placed in sealed bin bags for reasons of hygiene and to control pests (vermin).

Visitors

- Visitors are welcome at the Park and must report to the reception upon arrival. They are expected to leave the Park before 11 p.m. Deviations from this rule are only permitted with the prior permission of the Park manager.
- If visitors wish to stay overnight, they must report to the Park reception. They will be registered as overnight guests, for which a fee will be charged. The Company reserves the right to refuse overnight guests. Visitors must adhere to the rules set out in these Regulations.
- Guests of the Holiday Lessee must adhere to the same conditions and rules as the Holiday Lessee. The Holiday Lessee must ensure that his/her guests are aware of the relevant regulations, as included in the General Terms and Conditions and the Park Regulations.

Power (water/electricity)

- Guests are not permitted to charge an electric car other than in the parking spaces that are specifically designed and designated for this. Violation of this rule may lead to a fine being deducted from your deposit.

Park facilities

- Use of the Park's facilities is at your own risk. Football and other ball games are only permitted in designated areas.

Use of the Accommodation

- The Holiday Accommodations all come with their own furniture. Furniture that belongs inside the Accommodation may not be taken outside. (Garden) furniture may not be moved to other Accommodations.

- Guests are obliged to keep the rented property and its immediate surroundings in a neat and orderly condition. Waste must at all times be deposited in the designated containers or waste bins.
- If you are temporarily absent from the immediate surroundings of the Accommodation, loose items such as bicycles, toys, etc. around the Holiday Accommodation must be tidied away and stored out of sight. Bicycles may not be placed against the Holiday Accommodations.
- Guests are not permitted to place party tents in Accommodations without permission from the Park manager or security.

Drones

Drones must not be used without the permission of the Park manager or security [[niet overal vliegen met een drone](#) (in Dutch)]. There are places where you are not allowed to fly a drone, such as over crowds, built-up areas and in the vicinity of airports and other no-fly zones.

If you wish to use your Drone in the surrounding area, we advise you to consult the drone map which shows you where you can, and cannot, fly. [Dronekaart](#).

Respect the privacy of others and their enjoyment of the peace of the Park.

Penalty for the use of a drone

Guests who fail to comply with the rules, may receive a warning or a fine (max. € 7,800). You may also be at risk of having your drone confiscated. The amount of the fine or penalty depends on the type of violation. The Ministry of Justice will decide whether you used the drone professionally or recreationally, and whether you have put people at risk.

Pets

Insofar as pets are permitted in the Park, the following applies:

Uncaged pets must be kept on a leash at all times, except inside an Accommodation and must not in any way cause a nuisance to the Park's other guests.

Pets must be walked outside the Park, outside built-up areas. Owners are expected to dispose of their dog's faeces in the dog poop bags and deposit them in the dog toilet provided for that purpose. In the event of 'accidents' in the Park, the dog walker is required to remove the waste.

The Holiday Lessee and/or Joint Holiday Lessee is responsible for complying with all legal requirements that apply to bringing a pet and allowing it to stay inside the Park.

Hygiene and maintenance

- Leaving food in the Park is strictly prohibited for reasons of hygiene and the prevention of vermin.

- Rubbish must be deposited in the designated (separate) containers. Guests are not permitted to place rubbish next to the containers or elsewhere in the Park. Rubbish must be packed in sealed plastic bags.
- Bulky waste such as pallets, white goods, garden chairs, ground sheets, etc. may not be left in the Park, unless the Park manager permits them to be left in a designated place.
- Guests are not permitted to deposit biodegradable waste (hedge clippings and grass cuttings) in the containers.
- Guests are not allowed to pick flowers, break tree branches, pull up shrubs, or drive nails into trees. Guests are not allowed to dig holes and damage public green spaces.
- Public urination is not permitted and may lead to a fine being deducted from your deposit.

Feeding animals

Guests may not feed birds/ducks or other animals in the Park, unless specified otherwise.

Use and return of keys, access passes, etc.

- A fee will be charged for the loss of keys/passes etc. (For lost keys, this fee will amount to € 115.00). Keys and/or passes must not be available for use by anyone other than Holiday Lessees and/or Joint Holiday Lessees.
- On departure, all keys issued to Guests for their Accommodation must be returned to the Park's reception.

Night hours and nuisance

- Guests of the Park are required to behave respectfully and to refrain from all forms of behaviour that may reasonably cause offense or inconvenience to the Company or other Guests.
- Guests must respect the privacy of other Park users. There must be absolute quiet between 11 p.m. and 7 a.m. We expect our guests to abide by these rules. This includes no loud conversations, music or any other loud noise. The use of motorised vehicles is also prohibited during these hours.
- During the day guests are not permitted to use radios, portable audio equipment, musical instruments or other potentially noise-causing objects in such a way as to cause nuisance. Guests are deemed to have inconvenienced others if we receive a complaint from another guest.
- Public drunkenness is prohibited. Guests are not permitted to carry opened bottles and/or cans of alcoholic beverage(s) outside their Accommodation, other than on the terrace of the Accommodation.
- Guests must follow the Instructions issued by Park staff (including security guards) immediately.

Maintenance and cleaning activities / service disruptions

- The Company reserves the right to start (cleaning) activities around the Holiday Accommodation at 8 a.m.
- Urgent technical malfunctions that have been reported to Reception will be dealt with as soon as possible

- The Company is always authorised to enter the rented Holiday Accommodation for the purposes of inspection and/or maintenance work, without entitling the Holiday Lessee to a full or partial refund of the rental sum or other sums paid or due. The Company also has the right to temporarily decommission buildings or installations to carry out maintenance work, without entitling the Guest to a full or partial refund of the rental sum or other sums paid or due. If possible, the Company will announce such visits in good time. In the event of an urgent problem, the Company may dispense with such an announcement.

Parking

- Cars may only be parked in the designated spots. If cars are permitted to be parked near the Accommodation, it must be parked on the grass paving.
- Visitors' may not park their cars on the terrain. The Company reserves the right to change the parking policy.
- Parking on the roads is prohibited at all times.
- If these parking rules are violated, the Company reserves the right to have the vehicle removed. The costs incurred will be charged to the Guest.

Park News

Park News includes the following:

Information about the Park. Opening hours and activities. What to do in the event of emergencies. Use of the facilities. Access to the Park and its facilities. Important phone numbers and addresses

Park News is available at the Park's Reception desk. The Company is entitled to amend Park News and/or change or cancel activities.

Guests cannot derive any rights from Park News.

Safety requirements

- Guests must comply with all traffic and safety regulations and must follow the instructions of the staff at once.
- Paths, access roads and barriers must never be blocked by cars or other obstructions, to provide access for emergency services.
- Guests are not permitted to carry out repairs to motor vehicles and/or to wash vehicles in the Park, unless expressly indicated otherwise.
- Guests are not permitted to park or have in storage damaged or scrap cars, trailers or other vehicles and/or vessels, as well as other goods or substances that may have been withdrawn from use.
- Normal traffic rules apply in the Park. Contrary to this, the maximum speed in the Park for all vehicles is 6 miles per hour, unless explicitly stated otherwise. Only local traffic is permitted. Pedestrians and (playing) children always have right of way.

- Guests are not permitted to use scooters, mopeds, electric scooters and/or other electrically propelled means of transport in the Park (with the exception of a car and/or scooter). In special cases these rules can be relaxed at the discretion of the Park manager. This permission only applies if it is given in writing.
- Open fires are strictly prohibited inside the Park. Due to the risk of fire, Guests may not leave candles burning unattended, nor throw away burning cigars, cigarettes and matches. Guests may not keep inflammable and/or explosive substances. Guests are not permitted to place a Christmas tree or Christmas decorations in the Holiday Accommodations.
- The use of a barbecue in the Park is permitted, provided it is at least 3 yards from trees, shrubs, fences, buildings and the Holiday Accommodation. There should also be a bucket with approximately 10 litres of water ready for emergencies within easy reach of the barbecue. Only electricity, gas, charcoal and briquettes may be used as fuel for the barbecue. The Company reserves the right to prohibit the use of a barbecue in special circumstances (such as extreme drought).
- Due to the risk of fire, disposable barbecues may not be disposed of in the designated containers, unless they have been fully extinguished and cooled down entirely.
- Electricity, gas and/or water installations brought by guests into the Park must meet the legal requirements.
- The use of LPG tanks is prohibited, except when used as fuel for motor vehicles.
- In the event of a fire, for whatever reason, the Guest must immediately sound the alarm so that the fire can be extinguished as soon as possible.

PROHIBITED (MISC))

Guests may not:

- Distribute door-to-door advertising
- Sell items (door to door) at the Park
- Offer services; hold a private or public sale
- Consume alcohol outside the Holiday Accommodation
- Use, possess or trade nitrous oxide
- Use or be in possession of (soft) drugs on, around and in the Holiday Accommodation
- Be in possession of tap installations with pressure cylinders
- Be in possession of (fire) arms.

Lost / found property

- Lost and found items can be handed in to Reception. Guests who have lost an item can request that such an item, when found, be sent to them at their own risk and expense (cash on delivery). The Company cannot be held liable for any damage to the found item.
- If the owner of a found item does not report the loss within one month of the item being handed in, it is assumed that he or she does not wish the item to be returned to them.

Removal from the terrain / denial of entry

- All Guests must strictly comply with the provisions of the General Terms and Conditions and the Park Regulations and must follow the instructions of the Company's staff and/or any security service present, in whatever form, and in whatever context. This also applies to the rules concerning the use of the facilities.
- Violation of these terms and conditions, and failure to follow the directions of the staff may result in removal from the Park, whereby access to the Park will be denied, without entitling the Holiday Lessee to a full or partial refund of the rental sum or other sums paid or due, without prejudice to the right of the Company to claim compensation for the damage caused by the violation.
- In general, a warning will be issued first. In urgent cases, at the discretion of The Company, this can be waived and the Holiday Lessee and/or Guest will be immediately removed from the Park and denied further access to the Park. The Company reserves the right to charge the Holiday Lessee an extra deposit if a warning is issued (first or otherwise).

Unexpected circumstances

In cases not provided for by the General Terms and Conditions or by these Park Regulations, the Park manager will decide.

RULES FOR GROUPS AND/OR SPECIFIC CASES

- The Company reserves the right to request an extra deposit in certain situations and periods. On this basis, the Company is entitled to charge each Group (or Family) a deposit of at least €50 to €500 per person.
- The Holiday Lessee who has booked a reservation for a Group is requested at all times to report to reception when the Group arrives. The Company may ask him/her to show valid proof of identity and a list of the names of the members of the Group. Furthermore, the deposit of € 50 to € 500 per person must be paid.
- Every Guest is obliged to show legally valid proof of identity when requested to do so by the Company or its (security) staff.
- The Guests will abide by commonly accepted standards of conduct and will refrain from activities that could be polluting, dangerous, harmful, disruptive, unhealthy and/or cause nuisance to the environment.
- Instructions from staff (including security guards) must be followed at once.
- If it is established on arrival or during the stay that a reservation booked by a Third Party over the age of 21 is actually being used by unaccompanied minors (individuals under the age of 21 who are travelling without their parents and/or guardians or other supervisors who are 21 years or older), the Company reserves the right to dissolve the Agreement with immediate effect, without refund of the Booking Total.
- The Holiday Lessee who books a stay for Joint Holiday Lessees below the age of 21 is obliged to accompany the Group at all times. If it is determined that this Holiday Lessee has not arrived with the group or has left earlier, for whatever reason, the Group will be considered as a group of Unaccompanied Minors and will be treated as such in accordance with the General Terms and Conditions and the present Park Regulations.

Consequences of breaking the rules and/or not following instructions

- In the event of a violation of these Park Regulations and/or the General Terms and Conditions, an initial warning will in principle be given, and, if not already paid on arrival at the Park, an additional deposit of at least € 50 to €500 per person, will be demanded. This initial warning will be issued in writing.
- Depending on the seriousness of the violation, but in any case after a second violation, the Holiday Lessee and any Joint Holiday Lessees accompanying this person will be fined at sum of at least € 50.00 to € 500 per person, which can be set off against the deposit or additional deposit already paid, without prejudice to the Company's right to charge the Holiday Lessee or Joint Holiday Lessee additional compensation for damages. In cases where a deposit has not yet been paid, this fine must be paid at the Park's reception/security staff office. If the fine has not been paid prior to departure, the persons who have been fined will be sent an invoice.
- If, in the opinion of the Company, a violation is so serious that it cannot reasonably be expected to continue the Agreement, the Company is entitled to terminate the Agreement with immediate effect (without prior warning). The entire Group (or Family) will then be immediately removed from the Park and denied access to the Park, with no refund of the Booking Total including surcharges and the deposits paid. In that case, notification will be given in writing on the spot.
- When the Holiday Lessee or one of the Joint Holiday Lessees are issued a warning (initial or otherwise), they are required to sign for this (also on behalf of the entire Group or Family). A refusal to sign will be deemed a refusal to comply with the rules of the Park and the Company can proceed to terminate the Agreement with immediate effect and deny access without refund of the Booking Total and/or any deposits paid.

Unexpected circumstances

In cases that are not provided for in the General Terms and Conditions or in these Park Regulations, Dutch law will prevail.